

PULSE — Privacy Policy

BIM Health Dashboard for Revit 2025 & 2026 • Last updated: 05 April 2026

This Privacy Policy describes how the publisher of Pulse handles information in connection with the Pulse BIM Health Dashboard add-in for Autodesk Revit. Pulse is designed to collect the minimum information necessary to verify your licence. We do not collect model data, personal contact details, or usage analytics.

1. What Information We Collect

When you open the Pulse dashboard, the App reads your Autodesk Login User ID from your active Revit session. This identifier is supplied by Revit itself and is used solely to verify your licence status via the Autodesk App Store Entitlement API.

Pulse does not collect, store, or transmit:

- Your name, email address, or any personal contact details
- Model content, geometry, element data, or project information from your Revit files
- Usage analytics, crash reports, or telemetry
- Device identifiers or IP addresses beyond what is inherent in any standard HTTP request

2. How We Use Your Information

Your Autodesk Login User ID is used for a single purpose: to verify with the Autodesk App Store that you hold an active trial or paid subscription for Pulse. This check is performed once each time the dashboard is first opened in a Revit session. The identifier is not retained after the check completes.

3. Third-Party Services

The entitlement check is processed by Autodesk Inc. via the Autodesk App Store Entitlement API. Autodesk's handling of your account data is governed by Autodesk's own Privacy Statement, available at www.autodesk.com/company/legal-notice-trademarks/privacy-statement.

We do not share your information with any other third party, and we do not sell, rent, or trade user data under any circumstances.

4. Data Storage

We do not operate servers that store your Login User ID or any other personal data. The entitlement API call is a stateless verification request. No record of the call is retained by the publisher once the response is received.

5. Offline Use

If Pulse cannot reach the Autodesk App Store entitlement service — for example, when your computer has no internet connection — the App grants access and retries the check at the next launch. No personal data is stored locally for this fallback.

6. FirmConfig.json

If your organisation uses a FirmConfig.json file to customise Pulse's check weights, naming patterns, or other settings, this file is stored entirely on your local machine or firm network. Its contents are never transmitted to the publisher or to any third party.

7. Children's Privacy

Pulse is a professional BIM tool intended for use by adults in a workplace context. We do not knowingly collect information from individuals under the age of 18.

8. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in the App or applicable law. Updates will be posted on the Pulse listing page on the Autodesk App Store. Continued use of Pulse after an update constitutes acceptance of the revised policy.

9. Contact

If you have any questions, concerns, or requests relating to this Privacy Policy or the handling of your data, please contact us at:

Email: garth.hsu@gmail.com